

The Parker 24/7 Call Center is the industry's **only** independent, parking-specific call center.

Parker LIGHT

\$249

Per Facility / Per Month

- » Up to **100** Calls
- » Overage calls \$3.00 each

Parker CLASSIC

\$599

Per Facility / Per Month

- » Up to **250** Calls
- » Overage calls \$2.85 each

Parker UNLIMITED

55¢
per hour/per lane

Price Based on # and Type of Lanes

- » **NO** Overage Fees
- » Non-transaction lanes only \$265

For LIGHT and CLASSIC plans, there's an additional set-up and support fee of **\$15 per month** per lane.

The UNLIMITED plan is variable dependant on the number of non-transaction and transaction lanes. *Non-transaction* lanes are **\$265 per lane/month**, and *transaction* lanes are **\$390 per lane/month**.

All levels receive our branded, custom-tailored service.

- » All calls are answered in approximately **11 seconds** or less
- » All calls are answered promptly with your entity-specific **greeting**
- » All issues are resolved using your custom-defined **business rules**
- » Logo **branding** included with video intercoms
- » Our customers experience **99.9%+** system uptime
- » Portal access to management **reports**
- » 30 days of audio and/or video call **recording and playback** included
- » Now available: weekend and overnight only coverage

